

CUSTODIAL TEST TEST
1901 W MADISON ST APT 00000
PHOENIX, AZ 85009-5287

October 16, 2024

Katie Hobbs
Governor



Angie Rodgers
Director

RE: CUSTODIAL TEST TEST and NONCUSTODIAL ATLAS TEST
AZCARES No.: 001428730400

Si usted necesita asistencia con la traducción de este documento, por favor llame a la oficina y pregunte por un representante que hable español.

Arrears Reduction Explanation

The Division of Child Support Services (DCSS) recognizes that lack of education can be a significant barrier to employment. As a result, the DCSS has created a Personal Development Incentive (PDI) Program that recognizes Support Payor who have successfully earned their General Educational Development (GED) certificate or high school diploma. The program encourages Support Payor who have an open DCSS case and have earned a GED or high school diploma after July 1, 2014 to provide DCSS with a copy of their GED certificate or high school diploma. Upon receipt of a valid GED certificate or high school diploma, DCSS will forgive up to \$1000 of qualified arrears and/or fees. Only monies that are owed to the state qualify for forgiveness.

We want to inform you that the Support Payor on your case qualified for the Personal Development Incentive (PDI) program. The DCSS will be deducting \$5,000.00 that qualified for forgiveness from the arrears and/or fees balance in your case. This does not change the amount that is owed to you. As of 10/16/2024, the adjusted arrears balance for your case is \$20,000.00. Please be advised that appropriate enforcement actions will continue on your case until the arrears are paid in full.

If you have any questions about this notice, you may contact DCSS Customer Service at (602) 252-4045 (within Maricopa County), Nationwide toll free at 1-800-882-4151, or TTY/TDD Services: 7-1-1. You may also contact us by e-mail at the DCSS web site at www.azdes.gov/dcsc.

Sincerely,
MARIJO LOURDES A-000008548
Department of Economic Security
Division of Child Support Services

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

